



Baltic ICT Platform

ICT Baltic

Priority 1 Socio-economic development

Measure 1.2 Transport, logistics and communication solutions





Short summary of the project

Analyses of the level of usage Information and Communication Technologies (ICT) on governmental level is relatively low from Russian side and on a good realisation stage in Estonia and Latvia. Even, accounting that Russian Federation is working hard to implement ICT to the governmental services the gap is pretty big. As one of results, we can see huge queues of the trucks on Russian-Estonian border. The same situation is with other neighbouring countries. There are a number of reasons of this problem but lack of ICT common tools is one of them.

The role of ICT is continuously growing up in different spheres of the economic and social life. Both EU and Russia are paying strong attention to ICT development. One of the priorities of Russia is to introduce the large number of governmental services in electronic form. Good example is Federal Law 94, which regulates public procurement system requiring the usage of ICT tools for dissemination of the information, as well as electronic auctions, etc. Meanwhile, still most of governmental services are provided in traditional way.

From European side, experience of Estonia and Latvia is clear demonstrating the advantages of eGovernance for the economy of these countries as well as huge satisfaction of the citizens from easy access services. The Project will be mainly focusing on setting up the efficient cooperation between professional bodies in order to transfer the experience on ICT tools for eGovernance services.

Overall objective

To foster the economic development in cooperating regions by better communication between the business and government by using modern ICT technologies. The Project will set up the sustainable basis for ICT tools exchange, development of new services in cross-border area both for citizens and businesses.

Specific objective

To set up the effective network of Demo Centres in cooperating regions in order to increase the usage of modern ICT technologies by governments of cooperating regions to serve businesses and citizens locally and in cross-border area.

Beneficiary

Non-Commercial Partnership North-West Funding Service Centre (Russia)

Partners

European-Russian InnoPartnership (Russia)

St. Petersburg Institute for Informatics and Automation of Russian Academy of Science (Russia)

Latvian IT Cluster (Latvia)

NGO ICT Demo Center (Estonia)

Tartu Science Park (Estonia)





Expected results

- ✚ **Two benchmarking studies** on the available **e-services** will be carried out with the involvement of the authorities and professional companies, about **100 interviews** will be done at different target groups. **The Report** will be the **good basis** for the target group on planning the activities on **designing and implementing the governmental e-services**, especially those ones which have the cross-border effect;
- ✚ The **Round table** will collect about **50** representatives of the target groups and the beneficiaries, who will be introduced on the gap between existing and required e-services;
- ✚ The **Network of 4 Demo Centres** will start the operation to initiate the development of new modern e-services both to citizens and business communities;
- ✚ The local authorities will be introduced to **modern ICT tools** in order to develop new services or improve the existing ones. The local authorities and other target groups are obtaining the list of the e-services, which can be implemented for the serving both citizens and business communities;
- ✚ **The basis** for the development of **new cross-border services** will be implemented including the issues of the interoperability of the e-services from different sides of the border;
- ✚ **2 pilot e-services** will be tested. The feed-back from the selected users will prove the necessity of those services or give an input on modernisation of existing ones or developing the new e-services.

Final beneficiaries

- ✚ citizens of cooperating regions and other territories
- ✚ SMEs and larger companies and organisations
- ✚ local authorities of cooperating regions and other territories
- ✚ professional ICT companies

Duration

36 months

Budget

Total budget: **1 625 080,00** EUR

Programme co-financing: 1 461 985,00 EUR (89,96%)

Project co-financing: 163 095,00 EUR (10,04%)

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